

COUNTY FLAT ROOFING



www.CountyFlatRoofing.co.uk
0800 098 8271 or 01934 637 381

CERTIFIED 40 YEAR FLAT ROOF SOLUTIONS



Hi, I'm Kevin Hodge.

I'm the Managing Director of **County Flat Roofing**, and I'd like to thank you for requesting and reading our brochure.

Because whether:

- your flat roof is leaking;
- your flat roof is cracked, blistered, or looks ugly and worn down;
- your flat roof is sending your energy bills through the roof due to heat loss;
- or you need a brand new flat roof fitted for a domestic or commercial project/purpose and you want one that's **certified to last 40 years or more...**

...then we'd love to help. In fact, over the last 30 years we've helped over **3500 homeowners**, as well as **public and private sector organisations**, with almost every type of domestic and commercial flat roofing project.

INSIDE THIS PACK

You'll get to see **examples of the most popular domestic and commercial flat roofing problems** we've helped to solve over the last 30 years, and how we could possibly help you.

You'll read **8 reasons why other customers say they chose County Flat Roofing** for their flat roof project, after speaking to dozens of other roofing firms.

You'll be given contact details to enable you to speak to County Flat Roofing about obtaining a **no-obligation quote** for any roofing requirements.

Once again, on behalf of the County Flat Roofing team, thank you for requesting this brochure.

Here are a few examples of the most common flat roofing problems we've seen over the last 30 years, and how we solved them...



There's nothing worse than a leaky or damaged roof, is there?

Most flat roofs which are made from bitumen and felt will, at some point, need repairs. This is because they are more prone to developing leaks which require attention to prevent further damage to your home or building.

Of course, repairing the leaking roof will prevent further damage but the chances are the roof will need further repairs in the future. **This is why roofers can not offer long term guarantees with any repair work undertaken on a bitumen and felt flat roof.**

Nowadays there are flat roofing solutions which can last for "in excess of 40 years" as stated by the BBA, the UK's British Board of Agrément and unlike bitumen and felt flat roofs they do not require loose chippings and will not attract the growth of moss as they have been designed to prevent any form of growth, which also makes them look more attractive.

Our flat roofing solutions will also not crack and cause leaks which often require expensive roof repairs.

THE PROBLEM

Badly leaking flat roof.



THE SOLUTION

Refurbished with single ply membrane.
Result? No more leaks.



County Flat Roofing has been fitting long term certified single-ply flat roof systems for over 30 years, including Sarnafil, Alwitra, Bauder, IKO and Danosa, which have all been tried and tested by the professional bodies and all offer lengthy guarantees.

Of course we can repair your old bitumen and felt flat roof, if you really want us to...

...But this could be just false economising, as you'll only have to pay again for more repairs every few years on average.



The roof is absolutely brilliant - exactly what I imagined it would be. **The team were excellent** - worked hard, were really friendly and tidied up when they left. A really professional job and I would recommend your firm to anyone else.



C. H.

To learn more about our certified roofing repair solutions, give us a call on **0800 098 8271** and we'll gladly arrange a time to take a look at your roof and advise you of the best way to solve your flat roofing challenge.

**Concerned about your high energy bills?
Want to make your room warmer?**

Then insulating your flat roof is certainly the way to go. And there's never been a better time to get it done. **Why?**

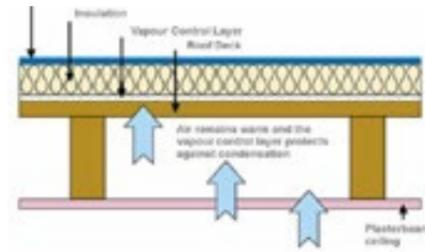
Well, the Government wants to encourage us to improve the insulation to our homes so they allow us to charge **reduced VAT** where you are upgrading the insulation in your home.



Problem #2

"Help! I want to save money & energy by insulating my flat roof and make my home warmer!"

PROVIDED THE ROOF PROJECT QUALIFIES, YOU COULD ENJOY A REDUCED 5% VAT RATE ON THE BULK OF YOUR INSTALLATION



Find out if your roof is eligible, simply call **0800 098 8271** and mention 'Eco Warm Roof VAT Offer' and we'll organise a complimentary survey ASAP.

Problem #3

"Help! I want to convert my current flat roof to a stunning terrace or balcony roof!"



Imagine this: your current flat roof transformed into a stunningly beautiful seating area where you can enjoy memorable evenings entertaining friends or even hold fun family barbecues?

If the idea of that appeals to you, you are not alone. Hundreds of homeowners today are discovering that their flat roof can, with some careful planning and expert help, become a valuable outdoor space, adding that **WOW** factor to any home and of course additional space as a garden or balcony roof.

Did you know, according to an article published in www.money.co.uk, turning a dull flat roof on your property into a spacious balcony or terrace area can instantly increase the value of your property?

“ We are delighted with the quality of the product and the efficient and helpful workmen. **”**
Mr & Mrs H, Trowbridge

THE PROBLEM



THE SOLUTION



A recent article in The Daily Telegraph said that creating a roof garden can add some 10-15% to the value of a property. If you're looking to upgrade your existing balcony roof or convert an existing flat roof into a balcony, a roof terrace or a garden roof, then we can help. Why not give us a call today on **0800 098 8271** and let us hear your ideas? We'd love to hear from you.



Problem #4

"Help! I need a flat roof for a new property I'm planning to build soon!"

NO PROBLEM
Do you know the rough measurements or dimensions of the property being built?

If so, then we've got a **fantastic new tool** just for you that'll help with your roof design and give you an estimated price for the flat roof in **less than 2 minutes**.

Here's what you have to do:

Step 1: In an internet browser, go to www.countyflatroofing.co.uk

Step 3: Enter a few details about your project and choose the closest match to your roof style.

Step 2: On the home page, click on the **FREE Online Quote** button



“ The roof is excellent and the two men who carried out the work were extremely helpful and professional. Thank you. **”**
Mrs W

Please Start Here & Answer All 4 Questions Below

1. About your Project

2. Your Project Type

3. Specific Roof Type

4. Height of Your Roof

Any Other Comments

Now Click The Closest Image To Your Roof Style



Step 4: Enter your roof dimensions.

Next Enter Your Parapet Roof Dimensions

Units Of Measurement:

Approx. Depth:

Approx. Width:

Click Here: Proceed To Step 3

Step 5: Select the final options to finalise your enquiry.

Now Choose Your Options

Replace Your Roof's Structural Deck

Tick box to Select this option

You may need this option if when you walk on the roof it feels soft or spongy as this could indicate water damage, we will replace with 15mm Marine Grade OSB 3.

Add A Warm Roof & Improve Insulation

Tick box to Select this option

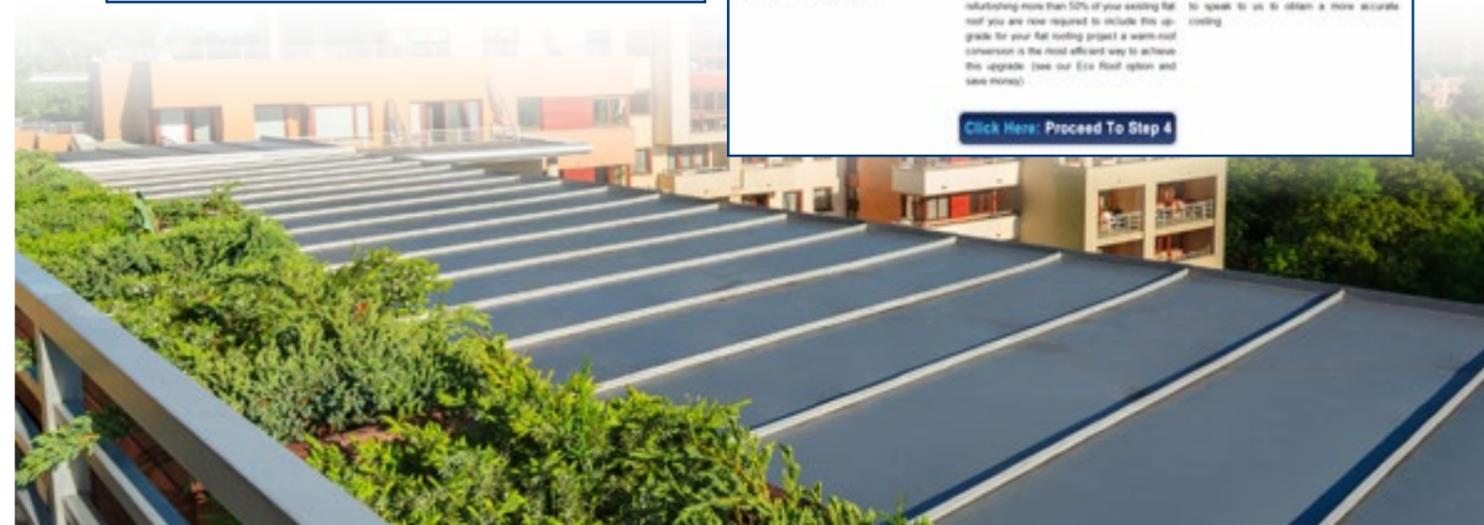
Since April 2006 an existing flat roof over a living area has been required to comply with rigorous U Value targets, so if you're refurbishing more than 50% of your existing flat roof you are now required to include this upgrade for your flat roofing project a warm-roof conversion is the most efficient way to achieve this upgrade. (See our Eco Roof option and see Home)

Add a Green/Sedum Living Roof System

Tick box to Select this option

This option allows for a been 'extensive' sedum system so if you require a more complicated solution such as a Bio diverse solution or 'Extensive' then effect you will need to speak to us to obtain a more accurate costing.

Click Here: Proceed To Step 4



Problem #5

"Help! I need a new roof for a large commercial building!"



In fact, not too long ago, County Flat Roofing got an urgent phone call. It was from a man named Robin, a well-known business owner from Farleigh (near Bath), who owns this picturesque building called Farleigh House.



Robin called because he had a serious roofing problem & had heard good things about County Flat Roofing. He told us that for years, he'd been suffering with water ingress, repairing splits and cracks all year round on his roof- and he was sick of it.

After listening to what Robin wanted to achieve, County Flat Roofing's Managing Director Kevin Hodge prescribed a solution. A plan was hatched to install a single ply waterproofing system (Alwitra/Evalon) on top of 100mm rigid insulation boards, attached to the original asphalt roofs to give a 'warm roof' single ply waterproof system.

Kevin showed Robin examples of the materials he planned to install, and explained how by installing The Evalon single ply waterproofing, he'd likely "never have another roofing problem again for the rest of his life."

This was backed up by the fact that he'd not only get the manufacturer's guarantee on the roof itself, but that it had also been assessed to last 'in excess' of 40 years by the British Board of Agrément.

Most modern commercial buildings these days will use a single ply membrane roofing system to waterproof the building. The reason for this, is because these systems have been assessed by the British Board of Agrément to last in excess of 40 years. You'll see examples of single-ply roofing systems we install on buildings like:



THE PROBLEM

Damaged roof. Costing you lots to repair and maintain, and causing no end of hassle.

THE SOLUTION

One single ply waterproofing system fitted. Certified to last in excess of 40 years.



What makes our single ply flat roof solutions so unique?

SIMPLE: Most flat roofs look like this after 10 years



Water damaged



Cracked



Damp, with moss

Why do they look like this? Traditionally all flat roofs in the UK are covered in felt or asphalt, using cheaper materials. However, after 10-12 years frustrated property owners report that these roofs:

-  **BREAK DOWN DUE TO NATURAL WEATHERING**
In hot weather the felt will blister. In cold weather the felt will crack.
-  **CRACK DUE TO FREEZING WATER**
As a felt roof gradually breaks down, water will start to migrate through the layers and when the weather gets colder this water freezes and causes further cracking of the felt roof leading to serious leaks suddenly developing.
-  **WERE NOT FITTED BY EXPERTS**
Even the best roofing materials will fail if they are poorly designed or installed. That's why it pays to work with proven experts, not cowboys.
-  **BECOME DAMP AND START PUDDLING**
Flat roofs are not entirely 'flat' and to aid with water runoff they are slightly slanted. After a few years of moss and lichen build up you will find that the felt is constantly damp because the water can't drain away properly; especially if the roof is covered with stone chippings or ballast.
-  **INSURANCE PROBLEMS**
Due to the above problems, insurance companies often refuse to cover flat roofs. They certainly will not pay for repairs if the roof is under 10 years old as it is seen as a warranty issue. Some companies will refuse cover for contents if they have been damaged by a leaking flat roof. In a lot of ways a traditional felt roof is a ticking time bomb ...

This is what our single ply flat roof solutions look like after 10 years ...

Don't they look much better? The single-ply flat roofing systems we've been fitting over the last 30 years; use a specially formulated PVC waterproof membrane that is fitted to your roof using the most effective method; so no naked flames or hot bitumen or resins are ever used. The single ply membrane itself is made up from various combinations of man-made synthetic materials.



And the reason they're certified to last 40+ years - virtually maintenance free - is because...

- 
THE MEMBRANES ARE DIMENSIONALLY STABLE
 This means they will never stretch or lose their shape.
- 
THEY'RE RESISTANT TO ROOT GROWTH
 Which means you'll never see nasty moss on your roof.
- 
THEY'RE SOLAR REFLECTIVE
 Which means they are fully protected from the sun's UV rays.
- 
POLLUTION CANNOT HARM THEM
 Resistant to ozone and chemical exposure.
- 
THEY'RE VAPOUR PERMEABLE
 Which means any moisture trapped under it will evaporate. Preventing the blistering, or 'slump' you see in most roofing felts.
- 
WHEN HEAT WELDED, IT FORMS JOINTS STRONGER THAN THE MEMBRANE
 If you would like to see for yourself how strong these joints are, please see the black membrane sample included in your info pack and take the "pull test" yourself.

County Flat Roofing of Weston-super-Mare, Somerset is your registered Sarnafil, Alwitra, Bauder and Danosa single ply flat roof installer. For more information on our flat roofs, please call us on 01934 637 381.

8 Great reasons why others chose County Flat Roofing for their flat roofing needs, after speaking to dozens of other firms

#1 YOU GET OUR INCREDIBLE & UNIQUE 5 POINT GUARANTEE*

*This means with any Ecowarm roofing solution we provide you will also get:

1. **The Manufacturer's Backed Guarantee**
15 & 20 year insurance backed guarantee against consequential loss, issued by the manufacturer.
2. **Our County Flat Roofing Workmanship Guarantee**
10 year Workmanship Guarantee; insurance backed by The National Federation of Roofing Contractors: Competent Roofer Scheme.
3. **Our Deposit Guarantee**
All deposits up to 25% of the contract value are insured through the Competent Roofer Scheme.
4. **Our Completion Guarantee**
In these tough economic times, many companies are struggling to complete the work having under-priced to win the contract in the first place. Our completion Guarantee is designed to eliminate this potential risk and give you complete peace of mind.
5. **Our 'Compliance with Building Regulation' Guarantee**
If required full compliance with Document L is guaranteed and self-certified through the Competent Roofer Scheme in conjunction with your local building control department who will issue the certificate of compliance.

As you can see, unlike other roofing firms, our unique 5-step flat roofing guarantee system means every aspect of your installation is covered right from the receipt of your deposit, to long after we have left site.

“ I was extremely pleased with the speed and quality of the work. From the quotation stage through to finishing the work. The team were helpful and friendly, and we now, most importantly, have a sound flat roof. ”
 D. S. Shipham

“ Just a note to say thanks for the work on our flat roofs, we are very pleased with how it looks. Also just like to say the workmen were very hard working and considerate, many thanks. ”
 Mr & Mrs P, Minehead

WARNING

Please note that not all guarantees are equal and I strongly recommend you read the small print of any guarantee you're offered, most are simply issued by the manufacturer and only cover the materials, plus they normally have get out clauses based around the installation process.

Therefore, if you're looking for a genuine and meaningful guarantee then you need to look for the following elements:

1. **The roofing membrane and system**
2. **The workmanship**
3. **Insurance backed to cover consequential loss**
4. **Recognised by a relevant trade association i.e. NFRC, Trust Mark etc**

If the guarantee offered meets all of these elements, then you have a meaningful guarantee that will stand the test of time and in this current economic climate, it pays to be vigilant when choosing your contractor as well as your roofing system.

#2 WE ARE FULLY CERTIFIED BY ALL RECOGNISED BODIES

We are full members of NFRC, Trust Mark and the Competent Roofer Scheme. This means, with us you get experts, not cowboys!



#3 ALL OUR TRADESMEN ARE TRAINED TO NVQ LEVEL 2, 3, 6 OR PROFESSIONAL IOR

This means you can rest assured that our tradesmen all have the proven 'real world' experience needed to complete first class work. We won't settle for anything less.

Your satisfaction means everything to us.

#4 WE HAVE 30 YEARS EXPERIENCE FITTING FLAT ROOFING SOLUTIONS

Which means not only do we use the best materials as recommended by architects across the UK.

We also have decades of experience actually fitting them onto homes & commercial buildings.

This is important because unfortunately sometimes theory isn't enough.

You need people working for you who are actually experienced at fitting flat roof solutions, as well as being fully qualified, continually trained & checked.

County Flat Roofing AWARDS





#5 YOU GET PEACE OF MIND KNOWING WE HAVE £5,000,000 PUBLIC LIABILITY INSURANCE

Which means your property will be protected against any unexpected accidents.

#6 YOU'LL SAVE YOURSELF ALL THE MONEY, HASSLE & HEADACHES OF...

Dealing with building regulations because we are registered members of the Competent Roofer's Scheme. Why is this important to you? Well, did you know, if more than 50% of your roof is being replaced / refurbished the Building Control Authority must be informed so they can inspect the roof and issue you with a **Building Regulation Compliance Certificate**?

The advantage of using **County Flat Roofing** is that as approved Competent Roofers we can 'self-certify' your flat roof for you, to ensure the work complies with current Building Regulations and issue you with a **Building Regulation Compliance Certificate**, which means you don't need to involve your local building control officer.

If you do not use a Competent Roofer however... then a Building Control officer must inspect your roof twice, once during the work and then once the job has been completed, to ensure that it meets Building Regulations in order for you to receive a completion certificate. There will be a charge for which the total cost is calculated based on the value of the project which can run into hundreds or even thousands of pounds.

So as you can see, by choosing County Flat Roofing you've saved yourself time, money and substantial hassle even before the job starts.

#7 GREAT VALUE FOR MONEY

We recently surveyed 85 of our customers and asked them why they chose **County Flat Roofing** over every other firm they spoke to. On a scale of 1- 10 our customers rated our price at 8.55 out of 10 on average. Which is fantastic when you consider we only fit the highest quality, longest lasting materials in the world for our flat roofs i.e. Alwitra, Danosa, Bauder and Sarnafil.

#8 WE ACTUALLY SPECIALISE IN FLAT ROOFING WORK

Consider this: There are approximately 7500 roofing contractors and 3000 roofing companies in the UK. Most of these companies do both flat and pitched roofs; very few specialise. We are one of the only firms that do. In addition to this, only 900 are NFRC members and only 207 are registered competent roofers. This puts us into the top 2. 76% of all flat roofing companies in the UK.

“ I look forward to never contacting you again (...in the nicest possible way!) ”

I'm writing this e-mail to thank you for your help, support and diligence during the repair of the roofing system at Spinnaker View (DT4 BJG).

Firstly you took the time and effort to view the potential work, even though at that stage the chances of getting the work were slim as most insurance work is done via well established relationships.

However, with perseverance and our help, because we knew you were the people for the job, we got you on board and approved. This was, I believe, down to your ability to work with the prime contractor and your insistence on using the very best high quality products.

During the planning stage you were prompt and attentive and delivered your proposal quickly and to a very high specification, which was easily interpretable by the layman. Upon the contract being awarded, the work was completed to a high standard and although hampered by other substantial building work going on around you, it was done very quickly and with due consideration for the inconvenience to the 30 flats concerned.

To date I have received nothing but praise for the work your men have done and despite the considerable scope for complaint (due to the upheaval) that I was expecting, they never materialised, so thank you once again. I look forward to never contacting you again (in the nicest possible way) as we enjoy our brand new watertight balconies/flat roofs, guaranteed for 20 years - a great deal for all concerned.



Above: **Spinnaker View.**
A challenging project, but we did it.



How to get your 100% FREE flat roof survey & written quote. No risk, no obligation whatsoever.

Are you in need of any of our flat roof solutions? If so, we'd like to offer you a FREE no risk, no obligation whatsoever, analysis of your flat roof. The purpose of the flat roof survey is to see if your flat roof needs repairing, and if so, how best to repair it, or if possible, to show how your flat roof could still last you a few more years, without you having to spend any - or very little - money.

Simply go to www.countyflatroofing.co.uk/free-survey/ and fill in your details, or call **0800 098 8271** for our telephone hotline if you don't have internet access.

Alternatively, if you would like to send us your plans for a new property being built that you require a roof for, please email the plans to plans@countyflatroofing.co.uk.

Our surveyor will arrive at your home/property and spend 20 - 45 minutes (depending on the size of the property) inspecting your flat roof to see whether it needs to be fully repaired, or if it can still last you a few more years.

If it turns out that your flat roof does indeed need work, you can decide whether you'd like to choose County Flat Roofing to give you a quote and to go ahead and fix the problem; or whether you'd like to look elsewhere.

No matter what you decide, you'll get to keep the written report of your flat roof - for free, along with our sincere thanks and compliments...

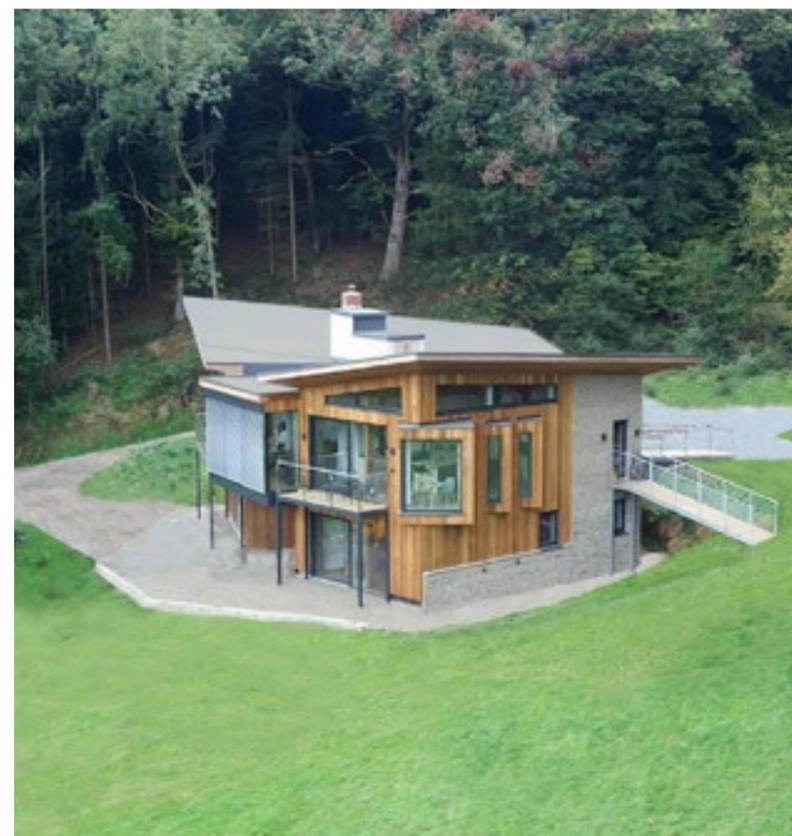
So why not give us a call today?



This curvaceous & ambitious home is situated within the Blackdown Hills in Devon. It was built to meet the planning requirements for an area of outstanding beauty, and featured on **Channel 4's Grand Designs**.

The whole building is intricately fully encapsulated in DANOSA single ply membrane to accommodate all the curves. The curving roof - which also serves as the walls & extends to the ground - received a mixture of mosaic glass, bespoke solar panels & 4600 wooden cladding slats all attached using our IFPs (Integrated Fixing Points).

Along the south-facing side, there's a narrow conservatory made from ETFE, the same translucent plastic as the biomes of the Eden Project. **County Flat Roofing** had to incorporate drainage between the glulam beams & ETFE. Due to the whole building being made up of curves standard 2m lengths of metal trims couldn't be used. To enable County Flat Roofing to achieve the finishes every single section of trim had to be fabricated into 200mm lengths & had to be manipulated around the curved structure to be installed.



This impressive, architecturally styled oak frame, self build, red cedar and stone clad home is set in 14 acres of glorious woodland.

The 270m² overhanging wing-shaped roof is one of the features of the project and its dipping and rising aesthetic complements the surrounding, undulating woodland. "I liked the idea of using a single ply roofing membrane because we wanted a high performance, low maintenance, flexible, agile solution" said the owner, Mr G.

His research led him to Sarnafil, and then on to Kevin Hodge of County Flat Roofing, a Roof Assured, Sarnafil registered installer.

"This has been an exciting project" says Kevin "it's allowed us to use the versatility of the Sarnafil membrane to work closely with Mr G to design and develop solutions throughout the membrane installation. The ease of application, flexibility and accessibility of the new membrane has allowed us scope to meet the complexities of this unusual roof design."



The Sky Den was built by William Hardie Designs with George Clarke for the second series of his Channel 4 programme **George Clarke's Amazing Spaces**. In an original move, this treehouse is composed of three different shapes that each blend together the best of outdoors and indoors, taking in everything from the red squirrels in the trees around you to the sweeping river just below.

The square is the central point of the treehouse with glass doors opening onto a wide balcony with captivating views over the river. In good weather, when there is no wind, it's possible to open the whole roof for an unobstructed view of the gold tier Northumberland Dark Skies.

The Sky Den is designed to enjoy nature and the elements. With its opening roof - installed by **County Flat Roofing** - and an open sided deck platform, as one would expect, at certain times of the year when Northumberland can get a bit chilly, it can be a bit more of an outdoors experience.



What do our customers say?



Dear Kevin,

I wish to thank you and you staff for the excellent job your company made of refurbishing our roof terrace.

I would be happy for you to use the following as a testimonial on your web site and, unless you have any objection, copy it to both the consumer magazine "Which" and "Checkatrade".

This refurbishment involved the removal of a quarry tiled floor, making good the base, laying a new Danosa Synthetic Base (backed by a twenty year guarantee) and laying the tiles of our choice from the "Castile" range of "Promenade" tiles. Also, and this was the tricky bit, they undertook to create the sealing of a walkway, leading to the main terrace which is predominantly a construction comprising of an iron grid into which are set individual glass blocks.

I cannot speak too highly of the skill, attitude and care displayed by the workforce of County Flat Roofing.

In the height of our British "summer"! There were some inevitable weather disruptions but these were coped with by the minimum of fuss and disruption to our everyday lives. We were delighted with the finished result and would have no hesitation in thoroughly recommending this Company.

Oh yes, the tricky bit. After suffering some 20 years of annoyance of having rain water leaks from this construction down to the walls underneath, despite a number of attempts at a cure, thanks to County Flat Roofing this problem has now been resolved.

Brian



Hello, I just wanted to thank your guys for a fantastic job on the roof. They went well beyond my expectation and were very tidy.

PM



Thank you for carrying out the job very professionally. From the start of the process to finish we were really impressed with the way you worked.

Mr & Mrs VS



Many thanks for your email, as you say we like to know when we have done well and you have. The service received from you and your company is excellent and I am pleased that I made contact with you, your brochure and quote documentation is informative and very well presented.

Keep up the good work.

John



The roof looks good, and I would like to add that your 3 roofers were very pleasant and polite, and worked for hours efficiently without stopping for endless tea breaks!

Mrs R



“

We are very pleased with our Installation and the overall service provided by County Flat Roofing. This is from the original enquiry when we received a comprehensive information pack about the product, installation and service, through the initial visit to the final installation.

Special thanks go to Kevin for his time and information provided and Lesley who kept us in touch with the installation arrangements bringing forward our date. Also your installation team - who did a great job. The other point we liked was the lack of “pressure” by the company on us to make a decision.

Obviously a great team effort including all those behind the scenes as well. Please pass on our thanks to all involved.

Mr S

”

“

Dear Sir, I would like to take the opportunity to thank your company for the completed job of providing an ‘eco-warm’ roof and with two skylights on my existing flat roof.

I have been impressed with your staff and workmanship, with work commencing on the date originally promised- The weather was not helpful but your workmen still managed to complete the work efficiently.

They were friendly, polite and tidied up completely afterwards- I would therefore recommend County Flat Roofing to others, I have now just the need to find a plasterer to finish the interior roof light openings.

Mr P

”

“

As I think Paul has told you, we are selling the house and the work was to repair the leaks that happened over the Christmas period. The reason for asking for the samples, is so that the buyer can see what you can cover Danosa with, so we will not be ordering any work, but will recommend your company to the new buyer.

I would also like to say that we were very impressed with your team, they have been exceptionally helpful, polite and considerate whilst doing the work, can you please pass on our thanks.

Also we would have no hesitation in recommending your company to our friends.

Peter

”

“

I wanted to write and tell you what a fantastic job you've done on all 3 of the roofs you did for us. Your team were a real pleasure to have on site - and super-fast AND super tidy. Our roofs had their little idiosyncrasies of course, (no right angles - anywhere, strange dips in the roof kerbs, new balcony balustrade (a really excellent bespoke service), an odd rotten joist under the roof terrace and of course old asbestos content 1960s terrace tiles). You sorted out all the things that were down to County Flat Roofing with real zeal. I could not recommend you highly enough.

So thank you for doing a really good job! The new warm roof feel is subtle, it really is cooler in the summer and warmer in winter. The rain has bucketed down and all feels well.

Best wishes!

AR

”

“

I'm writing this e-mail to thank you for your help, support and diligence during the repair of the roofing system at Spinnaker View (DT4 8JG). Firstly you took the time and effort to view the potential work, even though at that stage the chances of getting the work were slim as most Insurance work is done via well established relationships.

Ms C, Spinnaker View Management Co Ltd

”

“

I would like to say that we were very impressed with your team, they have been exceptionally helpful, polite and considerate whilst doing the work, can you please pass on our thanks. Also, we would have no hesitation in recommending your company to our friends.

Mr H, Rowberrow

”

“

A courteous and professional service from initial contact for advice and planning, through to completion. A pleasant team of roofers who had to work in very wet conditions but finished to time and thoroughly cleared up before departing.

Derek M

”

“

We have received the Warranty Certificate today as you promised. Thank you for resolving the initial misunderstanding without any fuss, and I will be more than happy to recommend the company if anyone should be interested.

LS

”

“

We are delighted with the refurbishment of our balcony which was completed quickly despite the icy weather conditions.

MH,
Weston-super-Mare

”

“

I enclose a cheque for £3000 in full and final settlement of the bill for our flat roof, thank you for doing this job so swiftly & smoothly - your team were excellent & we are very pleased with the result.

IS, Cheltenham

”

“

Many thanks for coordinating all of our new flat roof ... I must say the chaps who worked on the job were a pleasure to have around, and the sequencing of the work was very impressive.

James

”

“

We are really delighted with your work, thank you to you and your team for such a great job. Hopefully in the future we can ask you to work for us again.

We would be happy to recommend you to anyone, so if ever you need a reference for a tentative customer just give us a call.

Thank you once again.

Mr & Mrs E, Ledbury

”

“

Thank you for doing such a fantastic job of our balcony. We are so over the moon. Well worth every penny. Many, many, many thanks.

DC,
Weston-super-Mare

”



County Flat Roofing (UK) Ltd
Unit 5
Sunnyside Road North
Weston-super-Mare
Somerset
BS23 3PZ

0800 098 8271 or 01934 637 381

info@countyflatroofing.co.uk

www.countyflatroofing.co.uk